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FOR IMMEDIATE RELEASE

Instant renewals save time for technicians

Recognising that time is money for refrigeration technicians, the Australian Refrigeration Council (ARC) has implemented a new automated licence renewal process to significantly reduce the amount of time required to complete a licence renewal application.

ARC Chief Executive Officer, Glenn Evans said the process was designed to help ARCTick licensed technicians to minimise time spent on administration and maximise their time on the tools.

'For licensed technicians whose details have not changed since obtaining their current licence, this process saves them from having to check and confirm each detail separately,' he said.

'The new system can save up to two weeks in processing time so technicians can get on with their business and are not waiting for their renewal to come through.'

Mr Evans noted that the new automated process did not equate to automatic renewal.

'It's not an automatic process where people will have to opt out if they don't want or need to renew – it's a streamlined process for the benefit of those who do want to renew,' he said.

'ARC is committed to excellence in customer service and responding to issues and suggestions raised by technicians, and this new licence process reduces the time and effort required for administrative tasks, so technicians can get on with the job of earning a living and helping to protect the environment.'

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Media Contact: Greg Shoemark 0412 577 526 gshoemark@arctick.org