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FOR IMMEDIATE RELEASE

## ARC delivers streamlined new incident reporting form

The Australian Refrigeration Council (ARC) has launched a new '[Report a Breach](#)' form on the ARCTick website. This makes it easier for industry members and the public to report potential breaches of refrigerant handling [regulations](#) under the *Ozone Protection and Synthetic Greenhouse Gas Management Act 1989*.

Users can make reports easily via [arctick.org](http://arctick.org), with the option to remain anonymous.

This initiative supports ARC's ongoing commitment to environmental responsibility and regulatory integrity across the refrigeration and air conditioning (RAC) sector.

The ARCTick website provides a list of potential reportable breaches and outlines how submissions will be assessed. Potential breaches include:

- Unlawful discharge of regulated refrigerants
- Carrying out work without a permit
- Possessing refrigerant cylinders without a valid permit
- Suspected breaches of permit conditions
- False claims or false advertisement of holding a permit.

Each report is reviewed by the ARC's compliance team. Depending on the nature of the report, ARC may conduct further enquiries or engage directly with the individuals or businesses involved. High-risk issues may be escalated to the Department of Climate Change, Energy, the Environment and Water (DCCEEW) for regulatory action.

This upgraded reporting tool reinforces ARC's commitment to strengthen transparency, accountability and continuous improvement across in the RAC industry. By making breach reporting more accessible, the ARC helps uphold high standards and safeguard Australia's environmental and regulatory frameworks.

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